

Dear Commissioners:

Stop hidden phone fees so I can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations. CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue.

Phone bills should be truthful and easy to understand. I have had bills on my phone bill that are to another phone company when I have a freeze on my phone bill so that my company is the only one to charge anything. I do not know what is some of the taxes and charges that are on the bill.

I also have a bill of 125.00 up each month. I have calling for the US and also I have dsl. I don't think any phone company should charge this much for these services. Do you? I would be better off to make my long distance calls and pay for them. Area calling is only for a 40 mile radius they told me and it is not that way with other companies yet my company told me that they all had to have the same mileage. I would like to know if there is anything going to be done about this.

Because this practice is tolerated by the FCC, long distance and wireless phone companies are able to hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check I have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices when shopping for service.

Many states are stepping up to address this problem. They should be allowed to proceed. However, the FCC shouldn't shirk its responsibility, nor limit states from doing more.

The FCC should immediately grant the NASUCA petition to investigate billing practices, and prohibit phone and wireless companies from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.